Thinking of you

Electrolux

**User Manual** EN

ECM 26325 W
ECM 30325 W

**We were thinking of you**
when we made this product

## Electrolux. Thinking of you.

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**Disposal**

**By ensuring this product is disposed of correctly, you will help prevent potential damaging consequences for the environment and human health.**

**The symbol on the product indicates that this product may not be treated as household waste, but must be taken instead to a suitable collection point for the recycling of electrical and electronic equipment. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the appliance.**

## Contenu


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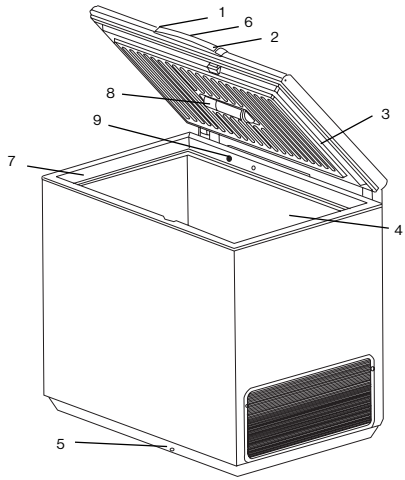
## Safety Information

Before installing and using the appliance read this user's instruction book carefully. It contains safety precautions, hints, information and ideas. If the freezer is used in compliance with the instructions written, it will operate properly and provide you with greatest satisfaction.
These warnings are provided in the interest of safety. You must read them carefully before installing or using the appliance.

- Use the freezer only for storing frozen food, freezing fresh food and making ice cubes.
- Do not eat ice cubes or ice lollies immediately after taking them out of the freezer, since they may cause frost burns.
- Do not allow children to play or hide inside the freezer, since they may become trapped inside and suffocate.
- Do not store glass containers with liguids in the freezer, since they may burst.
- Ensure that the freezer is not resting on the power supply cable.
- Before servicing or cleaning, always unplug the appliance or disconnect the power supply.
- Do not use other electrical appliances (such as ice cream makers) inside the appliance.
- Your appliance contains an environmentally friendly natural gas, isobuthane (R600a). Caution is required however, since isobuthane is flammable. Therefore it is essential to ensure that the refrigerant pipelines are not damaged.

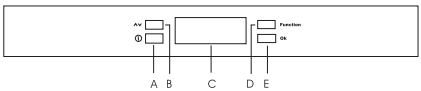
It is most important that this instruction book should be retained with the appliance for future reference.

## Product Description




1. Lid handle
2. Security lock
3. Seal
4. Frost Free dividers
5. Defrost water drain
6. Control panel
7. Upper edge
8. Light
9. Valve: easy re-opening of lid

### Control panel




A - Appliance ON/OFF button
B - Temperature regulation button
C - Display
D - Function button
E - Confirmation button

## Display

Indicates the appliance is swiched on, speeds up when the Super Freeze function is activated.

Indicates that the freezer temperature is not sufficiently low or that the lid has been left open.

Indicates the Super Freeze function is activated for large quantities for fresh food and switches off the beeping alarm.

Indicates the Drinks Chill fuction is activated.

Indicates the Eco Mode function is activated.

Indicates the Child Lock function is activated.

Indicates the temperature inside the freezer.

Indicates the number of minutes drinks are to be chilled for, when the Drinks Chill function in active.

## Installation

- Wait at least 2 hours before connecting the freezer to the power supply to ensure the refrigerant circuit is fully efficient.
- Install the freezer in a dry, well ventilated room. Avoid locations near a source of heat or in direct sunlight.
- The room temperature should correspond to the climatic classification for which the freezer was designed, see chapter "Technical data".
- Place the freezer horizontally on a firm surface, resting on all four feet.
- For optimum operation and in order to avoid damage when the lid is opened, leave a space of at least 5 cm from the rear wall and 5 cm at the sides.
- Before connecting the freezer to the power supply, ensure that the voltage corresponds to that indicated in chapter "Technical data" under "Voltage".

**Danger!**

- Ensure that the freezer is not resting on the power supply cable.
- Do not remove the power supply cable by pulling on its lead, particularly when the freezer is being pulled out of its niche.
- The power supply cable may only be replaced by a qualified service personel.
- Ensure that the power plug is not squashed or damaged by the back of the freezer.
- There must be adequate ventilation around the appliance.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.

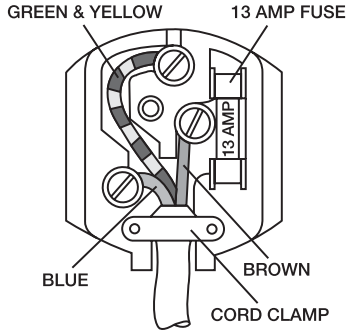
## Electrical connection

The appliance is supplied with a 13amp plug fitted. In the event of having to change the fuse in the plugsupplied, a 13amp ASTA approved (BS1362) fuse must be used. Should the plug need to be replaced for any reason. The wires in the power supply cable are coloured in accordance with the following code:

- Green and Yellow - Earth: must be connected to the terminal marked with the letter "E" or by the earth symbol or coloured green and yellow.
- Blue – Neutral: must be connected to the terminal "N" or coloured black.
- Brown – Live: must be connected to

the terminal marked "L" or coloured red.

Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.




**Warning!** This appliance must be earthed.

## First use

- Before first use, the freezer should be cleaned inside, see chapter "Care and cleaning".
- Plug in the appliance.
- Press button (A) to switch the appliance on.
- The display will illuminate.
- The symbol ( ⚠ ) will flash on the display and the alarm will beep, since the temperature inside the freezer is not yet sufficiently low for food storage.
- Press button (E) to switch the alarm off. The symbol ( ⚠ ) will normally stop flashing after several hours.
- Only place food inside the freezer once the symbol ( ⚠ ) has gone. The temperature of the freezer is set to reach -18°C, which is the optimal storage temperature as set in the Eco Mode ( ✿ )

# Switch on-off

## Switch on the freezer

- Press button (A) to switch the appliance on.
- The display comes on.

## Switch off the freezer

- Press button (A) for more than one second until the countdown "3-2-1" disappears and you hear a sequence of beeps.
- The display goes off.

**Warning!** Do not place objects on the control panel, as they might accidentally switch off the freezer.

# Daily use

## Temperature adjustment

The temperature may be adjusted between -15°C and -24°C. We suggest setting the freezer tem+G41perature to -18°C, which guarantees proper freezing and conservation of frozen food.

- Press button (B) several times until the desired temperature is reached.
- The temperature on the display flashes and indicates the temperature set.
- Press button (E) to confirm the desired temperature. You will hear a beep.
- The temperature on the display stops flashing again and indicates the temperature inside the freezer.
- The newly adjusted temperature is reached after several hours. During this time it is normal that the temperature displayed is different from the temperature set.

**Attention!** Differences between the

temperature displayed and the temperature set are normal, especially when:

- The temperature setting has recently been adjusted.
- The lid has been left open for a long time.
- Warm food has been placed in the freezer.
- The Super Freeze function is activated.

## Super Freeze function

If more than 3-4 kg of fresh food is to be frozen, the freezer needs to be pre-cooled.

- At least 24 hours before placing fresh food in the freezer, press button (D) several times until the corresponding symbol (SUPER) flashes on the display.
- Press button (E) within a few seconds to confirm the Super Freeze activation. The symbol (SUPER) stops flashing, you will hear a beep and the animation on the display speeds up.
- Place the food in the freezer. After 52 hours this function will automatically stop and the freezer will return to normal storage temperature. This function can be de-activated at any time by pressing button (D) until the corresponding symbol (SUPER) flashes on the display again and then by pressing button (E) to confirm the de-activation.

## Drinks Chill function

Use this function as a safety warning when placing bottles in the freezer, as they may burst when forgotten in the appliance.

- Press button (D) several times until the corresponding symbol ( ) flashes on the display.
- Press button (E) within a few seconds to confirm the Drinks Chill activation. The symbol ( ) stops flashing and you will hear a beep.
- Press button (B) several times or continuously to set the desired number of minutes (from 1 to 90 minutes).
- Place the drinks in the freezer.
- At the end of the set time, the alarm will beep and the symbol ( ) and the time will flash on the display.
- Press button (E) to switch the alarm off.
- Remove the drinks from the freezer. It is possible to de-activate this function at any time by pressing button (D) until the corresponding symbol ( ) flashes on the display again and then by pressing button (E) to confirm the de-activation.

## Eco Mode function

Use this function to automatically set the freezer temperature to its best level (-18°C), which guarantees proper conservation of frozen food at the lowest energy consumption.

- Press button (D) several times until the corresponding symbol ( ) flashes on the display.
- Press button (E) within a few seconds to confirm the Eco Mode activation. The symbol ( ) stops flashing and you will hear a beep. It is possible to de-activate this function at any time by pressing button (B) to change the selected temperature and then by pressing button (E) to confirm the selection.

## Child Lock function

This function prevents children from playing with the buttons on the control

panel. Any possible pressing of the buttons will have no effect.

- Press button (D) several times until the corresponding symbol ( ) flashes on the display.
- Press button (E) within a few seconds to confirm the Child Lock activation. The symbol ( ) stops flashing and you will hear a beep.
- The buttons on the control panel are now locked. It is possible to de-activate this function at any time by pressing button (D) until the corresponding symbol ( ) flashes on the display again and then by pressing button (E) to confirm the de-activation.

## Alarm

If the freezer temperature is not sufficiently low, the alarm will beep and the symbol ( ) and the temperature indication will flash on the display. When normal conditions are restored, only the freezer temperature continues to flash.The highest temperature the freezer reached is memorised.

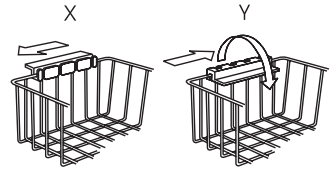
- Press button (E) to switch the alarm off. The highest temperature the freezer reached then appears on the display for some seconds. Then the display returns to showing the temperature of the freezer.
- The symbol ( ) remains on as long as the temperature in the freezer is higher than the temperature set.

The alarm can be due to:

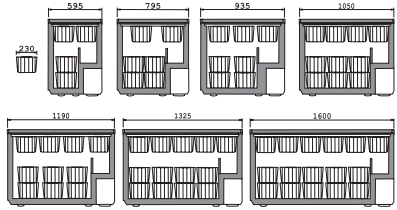
- Insertion of a large amount of fresh food.
- Opening the lid too long.
- A defect in the system, see chapter "What to do if…".

## Storage baskets

- Hang the baskets on the upper edge (X) or place the stackable baskets inside the freezer (Y).
- Turn and fix the handles for these two positions, as shown in the drawings.




Spare baskets can be obtained from your local Service Force Centre or from the Electrolux website (depending on country). The illustrations on this page show how many baskets can be placed in the various freezer models.




## Security lock

- Push the key in the lock while turning.

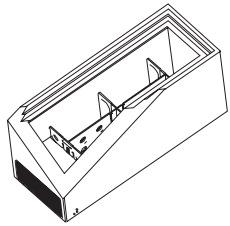
Spare keys can be obtained from your local Service Force Centre.

**Important!** Keep the keys out of reach of children. Before disposing of an old freezer remove the keys.

## Flexi Store dividers

- Arange these clever dividers to create storage compartments of the desired size in the bottom of your chest freezer.
- Stick the labels found in your documentation packet onto the dividers, to help remind you which items are stored where. Use a permanent marking pen to write on the

labels.
- Labels can be peeled off when no longer needed and replaced by new and different ones.



### Opening and closing the lid

As the lid is fitted with a tightly closing seal, it will not re-open easily immediatedly after closing.
- Wait a few minutes before re-opening the lid. A valve will allow the lid to be re-opened easily. Never pull the handle violently.

## Care and Cleaning

### Defrosting the freezer

- Disconnect the appliance from the power supply.
- Remove all loose accessories and the vented floor, as shown on the illustration.
- Use a damp cloth to clean your freezer. Use hot water and a mild, non-aromatic detergent.
- Clean the loose accessories and the vented floor, before replacing them again.

**Important!** Never use strong detergents, scouring powder or aromatic detergents to clean your freezer.

### Cleaning

The best time to clean your freezer is after defrosting.
- Disconnect the appliance from the power supply and remove all loose accessories.
- Use a damp cloth to clean your freezer. Use hot water and a mild, non-aromatic detergent.
- Clean the loose accessories, before replacing them again.

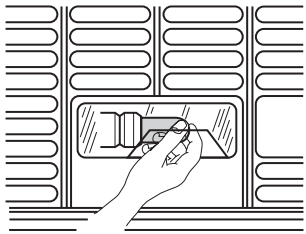
**Important!** Never use strong detergents, scouring powder or aromatic detergents to clean your freezer.

### When not in use

- Disconnect the appliance from the power supply.
- Remove all food from the freezer.
- Clean the freezer as described above.
- Leave the lid slightly open.

### Changing the light bulb

- Disconnect the appliance from the power supply.
- Unscrew the bulb, and replace it with a new bulb (max. 15W).
- Plug in the appliance.



## Helpful hints and tips

### Freezing food

- Before freezing, fresh food must be packed in airtight and moisture-proof packaging to prevent it from drying out.
- Only use fresh food of the best quality.
- Always leave hot food to cool to room termperature before placing in the

freezer.

- Divide food into small portions before freezing; this ensures that freezing is more rapid, and that you only need to defrost the amount needed for immediate consumption.
- Mark the freezer packaging with the date of freezing.
- Place fresh food for freezing close to the cold sides of the freezer, making sure that it is not in contact with the frozen food already in the freezer.
- Frozen food can be stored anywhere inside the freezer, but should be kept at least 5 mm below the upper edge.

If freezing is too slow, the quality of the food being frozen deteriorates. The amount of fresh food (expressed in kg) that can be frozen in 24 hours is indicated in the chapter "Technical data" under "Freezing capacity".

## Food storage

- For fresh frozen food, please refer to the storage period table underneath.
- For purchased frozen food, never exceed the expiry date.
- When you buy frozen food, make sure that it has been stored at the correct temperature. Do not buy products which have wet or damaged packaging. Place purchased products in your freezer as quickly as possible. We recommend using an insulated bag to bring such products home with you.

**Important!** Remember that fully or partially defrosted food must not be re-frozen. However, dishes which have been cooked using defrosted food may be frozen.

## In the case of a power failure or breakdown

- Do not open the lid.

**Important!** If the power has been off for longer that the value shown in the chapter "Technical data" under "Hold-over time", the defrosted food must be consumed quickly or cooked immediately and then refrozen (after cooling).

## What to do if...

Try the solutions suggested here first to avoid the cost of an unnecessary service call.

**Your freezer will not operate**

- Is the power supply cord unplugged?
- Has a household fuse blown?
- Is there a power failure?
- Is the temperature control set to the Off position?

**The alarm remains audible and/or the red light/symbol ( ) is on**

- Is the lid not closed completely? See underneath.
- Is the temperature control set correctly for the surrounding conditions?
- Is the freezer too close to a source of heat?

**The inside light does not work**

- Is the power supply cord unplugged?
- Is the light bulb loose in the socket or burned out?

**The motor seems to run too much**

- Is the lid not closed completely? See underneath.
- Is the room termperature hotter than normal?

- Has a large amount of fresh food just been added to the freezer?
- Is the lid opened often?
- Is the temperature control set correctly for the surrounding conditions?
- Is the lid seal damaged or deformed?
- Is there enough air circulation space around the freezer?
- Is the Super Freeze function activated accidentally?

**Termperature is too warm**

- Has a large amount of food just been added to the freezer?
- Is the lid opened often?
- Is the temperature control set correctly for the surrounding conditions?

**The lid will not close completely**

- Is there excessive frost or a package preventing the lid from closing?
- Are food packages blocking the lid?
- Is the lid seal dirty or sticky?
- Does the freezer wobble or seem unstable?

**The lid is difficult to open**

- Is the lid seal dirty or sticky?
- Is the valve blocked?

If you still need help, please contact your local Sercive Force Centre.

## Service or repair

In cases of breakdown or faults, your freezer must be serviced by an authorized Electrolux Service Centre.
**Important!** Under no circumstances should you attempt to repair the appliance yourself

# Technical Data

| **Model** | | **BMI265 ECM26325W** | **BMI310 ECM30325W** |
|---|---|---|---|
| Volume (gross) | Liter | 261 | 299 |
| Volume (net) | Liter | 255 | 292 |
| Height without/with roller | Cm | 87,6 | 87,6 |
| Width | Cm | 119 | 132,5 |
| Depth | Cm | 66,5 | 66,5 |
| Weight | Kg | 57 | 63 |
| Energy consumption /24h | kWh/24h | 0,649 | 0,696 |
| Freezing capacity | kg/24h | 27 | 28 |
| Hold-over time | Hours | 50 | 52 |
| Rated power | Watt | 100 | 120 |
| Voltage | Volts | 230 | 230 |
| Climatic class | | SN/N/ST | SN/N/ST |

| Climatic classification | Ambient temperature limits |
|---|---|
| SN | from +10°C to +32°C |
| N | from +16°C to +32°C |
| ST | from +18°C to +38°C |
| T | from +18°C to +43°C |

CE This appliance complies with the following EC Directives:

73/23/EEC of 19. 02. 1973 Low-Voltage Directive
89/336/EEC of 03. 05. 1989 (including Amendment Directive 92/31/EEC - EMC Directive)

# Guarantee/Customer Service

## Standard guarantee conditions

We, Electrolux, undertake that if within 12 months of the date of the purchase this Electrolux appliance or any part there of is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- Electrolux Service Force Centre must undertake all service work under this guarantee
- Any appliance or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights.

## Exclusions

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements.
- Products of Electrolux manufacturer that are not marketed by Electrolux

### Service and Spare Parts

In the event of your appliance requiring service, or if you wish to purchase spare parts, please contact your local Service Force Centre by telephoning

**0870 5 929 929**

Your telephone call will be automatically routed to the Service Force Centre covering your postcode area.

For the address of your local Service Force Centre and further information about Service Force, please visit the website at

**www.serviceforce.co.uk**

Before calling out an engineer, please ensure you have read the details under the heading "Something not working" When you contact the Service Force Centre you will need to give the following details:

1. Your name, address and postcode.
2. Your telephone number.
3. Clear concise details of the fault.
4. The model and Serial number of the appliance (found on the rating plate).
5. The purchase date.

Please note a valid purchase receipt or guarantee documentation is required for in guarantee service calls.

## Customer Care

For general enquiries concerning your Electrolux appliance, or for further information on Electrolux products please contact our Customer Care Department by letter or telephone at the address below or visit our website at www.electrolux.co.uk

Customer Care Department

Electrolux Major Appliances

Addington Way

Luton

Bedfordshire, LU4 9QQ

Tel: 08705 950 950 (*)

(*) Calls may be recorded for training purposes

# European Guarantee

This appliance is guaranteed by Electrolux in each of the countries listed at the back of this user manual, for the period specified in the appliance guarantee or otherwise by law. If you move from one of these countries to another of the countries listed below the appliance guarantee will move with you subject to the following qualifications:-

- The appliance guarantee starts from the date you first purchased the appliance which will be evidenced by production of a valid purchase document issued by the seller of the appliance.
- The appliance guarantee is for the same period and to the same extent for labour and parts as exists in your new country of residence for this particular model or range of appliances.
- The appliance guarantee is personal to the original purchaser of the appliance and cannot be transferred to another user.
- The appliance is installed and used in accordance with instructions issued by Electrolux and is only used within the home, i.e. is not used for commercial purposes.
- The appliance is installed in accordance with all relevant regulations in force within your new country of residence.

The provisions of this European Guarantee do not affect any of the rights granted to you by law.

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| | | |
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| Česká republika | +420 2 61 12 61 12 | Budějovická 3, Praha 4, 140 21 |
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| Deutschland | +49 180 32 26 622 | Muggenhofer Str. 135, 90429 Nürnberg |
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